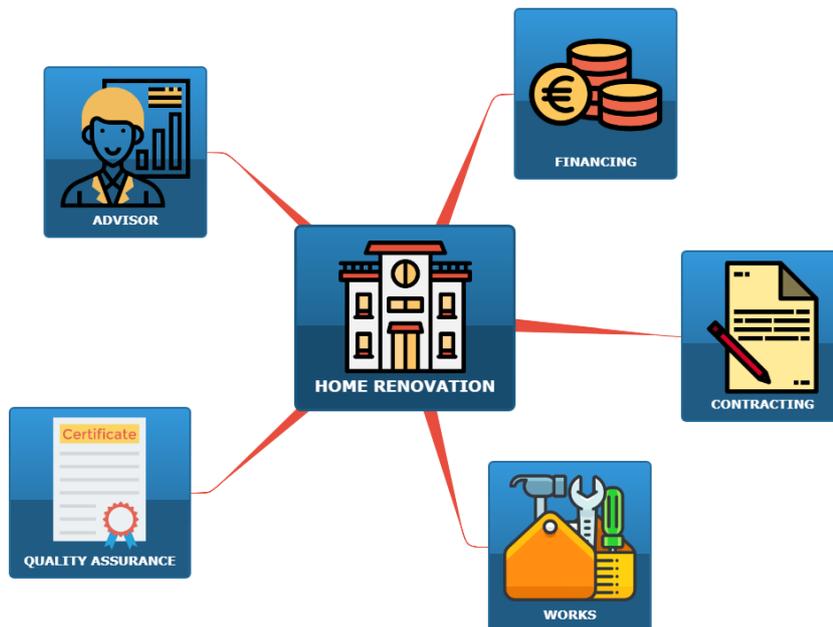


Tuesday 10 March 2020, Sofia | 14:00 - 17:30 Sofia time (EET)

Integrating home renovation services through one-stop-shops

Workshop with panel discussion and live web streaming

The event will be live web streamed from 13:00-16:30 Brussels time (CET)



[HOTEL BALKAN \(city centre\)](#) | 5 Sveta Nedelya Square | 1000 Sofia | Bulgaria

In order to contribute to Europe's climate and energy targets, the Energy Performance of Buildings Directive (Directive 2018/844/EU) foresees the decarbonisation of the EU's building stock by 2050. Existing buildings hold a large potential for improvement and energy savings, and can play a key role in the clean energy transition. The renovation of the residential sector is particularly important, but home renovation is a complex process. It includes a multitude of tasks (acquiring reliable technical advice, approaching the right contractors, receiving appropriate offers, applying for licenses and funds, monitoring the work, etc.) in a fragmented market which involves a variety of players (consultants, energy auditors, public authorities, financing institutions, contractors, craftsmen, real estate agencies, etc.). Home renovation is therefore a daunting prospect for homeowners who do not know where to start, which advice to trust, or how to finance the works.

An emerging solution is the one-stop-shop concept, offering a variety of services accessible from one source. This includes technical advice and diagnosis of the building, structuring and provision of finance, design and construction, procurement of building works, and quality assurance or guarantees of performance. One-stop-shops can increase awareness and trust among homeowners, reduce renovation costs and the administrative burden, and ensure appropriate financing.

This public event organised by the Concerted Action on the Energy Performance of Buildings Directive (CA EPBD) will present successful examples of integrated home renovation services. An overview of one-stop shops across Europe will be provided by the European Commission, and expert speakers from EU funded projects will participate in a roundtable discussion. There will be opportunities for questions and interaction with the audience.

Registration to the event is possible at <https://www.surveymonkey.co.uk/r/CAEPBDSofiaOpenEventRegistration>

The event will also be live webstreamed. The link for online participation will be made available via epbd-ca.eu and buildup.eu. Registration for online viewing is not mandatory.

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AGENDA

| | | |
|-----------------------------|--|--|
| 14:00-14:05 | Welcome | Jens Laustsen , CA V EPBD Coordinator |
| 14:05-14:15 | Policies to support renovation of buildings | Varlos Sanchez-Rivero , European Commission, DG Energy |
| 14:15-14:35 | Overview of one-stop-shops for energy renovations of buildings | Paolo Bertoldi , Joint Research Centre, European Commission |
| 14:35-14:55 | Five years of running the Superhomes Ireland whole house retrofit solution | Paul Kenny , Tipperary Energy Agency |
| 14:55-15:15 | Energy efficiency service packages for home renovations - the INNOVATE project | Françoise Réfabert , Energy Cities |
| 15:15-15:30 | Interactive voting | |
| 15:30-16:00 | <i>Coffee Break</i> | |
| 16:00-16:20 | Facilitating Energy Efficiency Investment Projects in the Rhodope Region of Bulgaria | Ivanka Pandelieva-Dimova , Sofia Energy Centre |
| 16:20-16:40 | The role of social housing providers in setting up one-stop-shops | Julien Dijol , Housing Europe |
| 16:40-17:15 | Round table discussion and interaction with the audience | Martin Pehnt , Institut für Energie- und Umweltforschung |
| 17:15-17:25 | EU support for integrated renovation of buildings | Amandine Lacourt and Philippe Moseley , European Commission, EASME |
| 17:25-17:30 | Conclusions and closing | Jens Laustsen , CA V EPBD Coordinator |
| Networking reception | | |

